



ST. VINCENT CHARITY
MEDICAL CENTER

2351 EAST 22ND STREET
CLEVELAND, OH 44115
stvincentcharity.com

A Ministry of the Sisters of Charity Health System

Psychiatric Emergency Department

PATIENT SATISFACTION QUESTIONNAIRE

Please answer the following questions about your treatment in the Psychiatric Emergency Department. Your feedback is greatly appreciated.

1. Were you given a copy of the Patient Rights and Responsibilities and the Patient Grievance Procedure?

YES

NO

2. Did the staff attend to your needs in a timely manner?

YES

NO

3. Did the staff treat you with respect?

YES

NO

4. Was the staff respectful of your culture?

YES

NO

5. Was there a staff member who you found to be very helpful?

If so, please give us their name: _____